

## Managing Diverse Work Teams

### Leverage the Benefits of a Diverse Workforce

#### Outcomes Related to Managing Diverse Work Teams:

- Ability to effectively manage teams who are diverse in gender, generation, and ethnicity
- Increased morale
- Increased teamwork and performance
- Increased capacity overall

The face of the Canadian workplace is changing. While we tend to focus on the challenges that gender, generational and cultural differences bring, there are in fact, many benefits of diversity, including increased:

- ✓ Innovation and Creativity
- ✓ Recruitment
- ✓ Retention
- ✓ Market Share

#### 40-Hour Certificate Program.

**To Register Contact:**

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#### Who Should Attend?

*Business Owners & Employees  
Human Resource Professionals  
Managers, Supervisors & Team  
Leaders*

Over the coming decades, Canada's labour market will be shaped by a number of underlying trends. These will include large shifts in population composition, continued globalization and technological advancements raising skills requirements.

<http://www.budgetgc.ca/2014/docs/jobs-emplais/pdf/jobemplais-eng.pdf1>